

Infinity Support Services was established in 2011, and is a program management and technical support consulting company. We provide acquisition and procurement, engineering, product support and sustainment, as well as financial management, IT systems and networking, and operational logistics. Infinity is a Small Disadvantaged Business (SDB) and has been a designated Small Business Administration (SBA) Certified 8(a) Program Participant since July 2012. We have established ourselves as a highly-valued partner, having secured multiple large business contracts supporting Department of Defense (DoD) service programs. Our goal is to empower our customers to successfully complete their mission on a daily basis.

[infinitysuppserv.com](http://infinitysuppserv.com)

## Our Experience

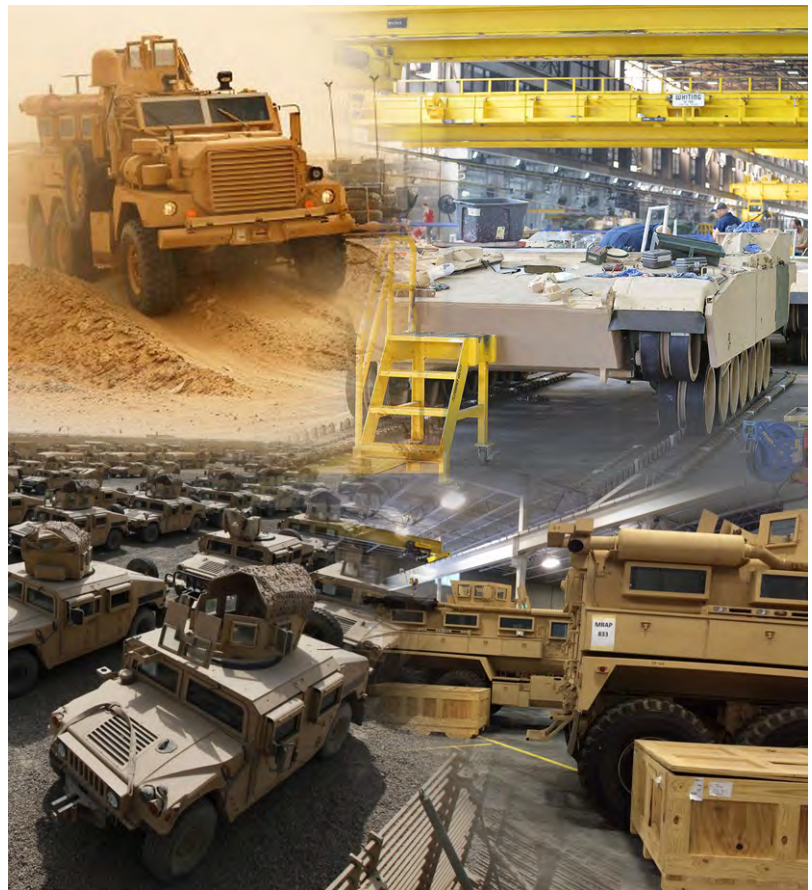
### Marine Corps Program Executive Office/Land Systems (PEO/LS), Seat Survivability Upgrade (SSU)

- Vehicle Limited Technical Inspection (LTI)
- Installation and Re-Assembly Final Inspection
- Findings Documentation
- Meeting Support
- In-Process Reviews (IPRs)
- Risk Mitigation Planning
- Indentured Bill of Material (IBOM) Implementation
- Quality Control (QC)
- Progress, Status, and Management Report
- Item Unique Identification (IUID) Updates

### Foreign Military Sales (FMS)

- Original Equipment Manufacturer (OEM) Interface
- OEM Factory Training and Field Activity Analysis
- Warranty Program Management
- Warranty Information Analysis and Updates
- Material Shipment Tracking Management
- Defense Management Systems (DMS) Management
- Pre-LOA Technical Analysis
- Replacement Part Research and Recommendations
- Ordering Issue Resolution
- Equipment Impact Evaluation
- Site Visit Coordination
- Allowable Supply List (ALS) Reviews
- Parts List (PL) Reviews
- Battle Damage Assessment and Repair (BDAR)
- Spare Part Inventory Analysis
- Training and Exercise Support
- Product Visual Inspection Support
- Contract Asset Transportation Requirements
- Freight Management and Export Control Oversight
- U.S. and International Customs Regulations
- Country-Specific Technical Inquiries Processing
- Test Plans and Procedure Analysis
- Disclosure Data Identification

**Infinity Support Services** has real-world experience developing the correct product support and sustainment plan early in the program planning process. Product support and sustainment can encompass more than 75% of overall program costs. Fiscal demands on Department of Defense (DoD) program managers are increasingly focused on developing and providing full lifecycle product support and sustainment methodologies. This approach demands an early, integrated process to ensure supporting organizations have the required skills, training, organizational alignment, and resources to complete their sustainment mission.



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